

OUR VALUES

Acceptance

Valuing individuals for who they are, without judgment.

Kindness

Showing warmth, compassion, and empathy in every interaction.

Equality

Ensuring fair and non-discriminatory access to care and support.

Respect

Treating every person with dignity, choice, and honouring their voice.

Motivating

Inspiring confidence, independence, and personal growth.

Autonomy

Promoting self-determination and the right to make choices.

Normalisation

Supporting individuals to live as full and typical a life as possible.

Compassion

Understanding people's situation and responding with care and concern.

Advocacy

Speaking up to protect and promote individuals' rights and wishes.

Rights

Upholding the legal and human rights of every person in our care.

Empowerment

Giving people the confidence and tools to take control of their lives.